

Debra Redman Equine Massage and Cupping

Win Win Equine Services Therapy (WEST), LLC

Buchanan, GA

Phone: 770-298-0991

Client Policy & Informed Consent

Win Win Equine Services Therapy, LLC is owned and operated by Debra Redman. She is a Certified Equine Massage Therapist living and operating in the state of Georgia where she learned various modalities, and completed continuing education in Equine Massage. Debra is certified by Oasis School of Animal Massage (NCBTMB) in Equine Sports Massage Therapy, as well as, certified in equine manual lymph drainage massage by HEAL Equine (NCBTMB), and trained with the Tami Elkayam Tensegrity protocol. What else can you expect from Win Win Equine Services Therapy, LLC. (WEST)?

- WEST provides clients with a competent and professional session each time they book an appointment and address the client's specific needs for that session.
- Modalities offered: Sports Massage, Myofascial & CranioSacral Release, Equine Cupping and Manual Lymph Drainage
- WEST does not diagnose, or practice medicine and offers services that I am qualified and able to do, and refer clients to appropriate specialists when work is not within the scope of practice or not in the client's best interest.
- Clients are treated with respect and dignity. I respect all clients regardless of their age, gender, race, national origin, sexual orientation, religion, socioeconomic status, body type, and political affiliation, state of health or personal habits.
- WEST customizes treatment to meet the client's needs.
- WEST keeps accurate and up to date records and reviews charts before each session.
- I stay current with information and techniques by reading, peer and expert consultations, and taking at least one workshop per year.
- Privacy and confidentiality are maintained at all times.
- Equipment and supplies are clean and safe.
- Payment is due at the time of booking the appointment unless other arrangements have been made prior to treatment. I accept Visa and Mastercard credit/debit cards.
- I am available to clients by appointment only. Clients may reach me through voicemail, text, or email that is available 24 hrs/day. I will return calls within 24 hours unless I am out of town.
- Appointments are confirmed two days or 48 hours before the session via email and text messages.
- If I need to cancel an appointment, I do so within 24 - 48 hours whenever possible. If an emergency arises and I cannot keep an appointment, I provide a 50% percent discount on a client's next session. Appointments that must be canceled due to weather related conditions will be rescheduled at the earliest opportunity.
- WEST has the right to refuse treatment due to unsafe conditions (equine or environmental) that would endanger the therapist, client, and/or horse.

What I expect from clients:

- Sessions begin and end at scheduled times. Sessions that begin late because the client arrives late, end at the appointed time and are charged full price.
- Equine clients must be in halter, well groomed, and in a safe environment to prevent spooking or injury 10 minutes prior to session. Sessions that begin late because the horse is not ready will end at the appointed time and are charged full price.
- Payment of the session and travel fee is expected at the time the appointment is booked.
- Returned payments will be assessed an additional fee of \$35.00. If not resolved within 7 days, additional fees will apply, including legal fees.
- If cancellation is necessary, please give 48 hours notice or you are charged for the appointment. Emergency cancellations are determined at my discretion.

EQUINE MASSAGE AND BODY WORK ARE NOT SUBSTITUTES FOR VETERINARY CARE OR MEDICINE. I DO NOT DIAGNOSE. IF YOUR HORSE APPEARS ILL OR INJURED CONTACT YOUR VETERINARIAN IMMEDIATELY

Client Name: _____

Client Responsibilities to prepare for Equine Cupping Sessions:

- A designated horse handler must be present at all times. Please schedule for three hours for the horse handler.
- The area must be dry since electrical equipment is being used. Please be aware of where the electrical outlets are located.
- Please make available a small step ladder or short mounting block.
- Be prepared to lunge the horse in straight lines at walk, trot, canter before and after the session for evaluation purposes.
- Be prepared to walk the horse for at least 10 minutes to help them integrate the work. When possible, allow the horse to stay on pasture for freedom of movement for two to three days.

Preparing for a Regular Equine Massage Session

- A designated horse handler must be present at all times. Please schedule for two hours for the horse handler.
- Please make available a small step ladder or short mounting block.
- Be prepared to walk/lunge the horse in straight lines for at least 10 minutes to help them integrate the work.
- When possible, allow the horse to stay on pasture for freedom of movement for one to two days.
- For regular equine massage sessions that do not involve cupping, recuperation times will be dependent upon the horse's reactions and the results of the session.

I, _____ have read and understood and agree to terms, and treatment given by Win Win Equine Services Therapy, LLC. I, _____ have completed client intake form with the best of my knowledge. On, _____, _____, 20__.

See the next page for the Intake form.



Debra Redman

debra@equinecuppingusa.com

770-298-0991

INTAKE FORM

Client	
Client Name:	
Phone #:	
Billing Address:	
Email Address:	
Location of Horse:	

Horse		
Horse Name:		
Age:	Gender:	Breed:
Horse's Life History:		
How long have you had horse:		Discipline:
Frequency & Duration of Riding:		
Safety Issues (X all that apply): Bite Kick Rear Nervousness Ticklish/Sensitive		

History		
Have you had saddle fitted:	How Long ago:	
Results:		
Feed(s):		
Supplements:		
Hay:	Grass:	Water:
Date of last ferrier visit:		
Describe any hoof or shoeing issues:		

Vet Care	
Date of last teeth float/care:	Results:
Is Session Maintenance or Current Problem (choose one):	
Is lymphedema, lameness, pain, or some other condition a current concern? Y or N Which ones?	
Has the veterinarian been consulted for current concerns: Y or N	
Briefly explain Horse's health history:	